

Tractor Tyre Damage Electronic Claims Advice



Broker use only

Step 1: Person taking the call

Date: _____ Brokerage firm: _____ Entered by: _____

Step 2: The insured

Surname: _____ First name: _____

Street address: _____

Suburb/Rural area: _____ Town/City: _____

Home phone: _____ Work phone: _____

Mobile: _____ Email: _____

Bank Account No:

Step 3: Policy details

Policy number: _____ Policy wording: _____

Name on Policy: _____

Excess applicable: \$ _____ Premiums: Paid Unpaid

Step 4: Affirmation record (mandatory if no claim form to be completed)

The following statement has been read to the Insured: Yes No

"Before I can complete your claim, we will need you to understand and agree:

- ▶ Some details of your claim will be held on the Insurance Claims Register, an external database where insurers can access claims information.
- ▶ The information you have provided about your claim will be given to NZI. NZI can give information to, or get information from, others about you or your claim.
- ▶ If you give us information about someone else, you have their authority to disclose it.
- ▶ All personal information will be collected, used, stored and disclosed in accordance with NZI's privacy policy, which is available on NZI's website.
- ▶ Please answer all questions honestly. If you don't, your claim may not be paid, and your policy could be affected.

Do you understand and agree?"

Step 5: Tractor tyre claim details

Date of loss: _____ Time of loss: _____

Location of incident: _____

Description of incident: _____

Percentage of wear on tyre: _____ %

Damage report? Yes No

Repairer's details: _____

Repairer paid? Yes No

If 'Yes', attach invoice.

Details of Third Party (if applicable): If at fault – claims handler to send letter holding third party liable.

Name: _____ Registration No: _____

Type of vehicle: _____ Insurer: _____

Address: _____ Phone No: _____

Step 6: Any additional comments/information:



We are a member of the Insurance Council of NZ and adhere to the Fair Insurance Code. Further information on the Fair Insurance Code can be found at www.icnz.org.nz