



STOCK DETERIORATION POLICY

Welcome to NZI. Thank you for selecting us as your insurer. This is your Stock Deterioration Policy document.

It will tell you what you are insured for and what you are not insured for, as well as any obligations that you or we must abide by to ensure an enforceable policy. This policy document is a legal contract so please read it thoroughly and keep it in a safe place. If you need help with understanding your policy document, please contact your insurance broker.

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NZI, a business division of IAG New Zealand Limited, has relationships with brokers and other insurance intermediaries who issue our policies. IAG New Zealand Limited pays remuneration to brokers and insurance intermediaries when they issue NZI policies, and when these policies are renewed or varied.



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INTRODUCTION TO THIS POLICY

AGREEMENT

You agree to pay **us** the premium described in the **schedule** and comply with this policy. In exchange, **we** agree to insure **you** as set out in this policy.

POLICY CONTRACT

This policy consists of the following parts:

1. **your** application for insurance, and any oral or written supporting statements or documents supplied by **you**, and
2. this policy wording (including any endorsements or warranties), and
3. the **schedule**.

INTERPRETING THIS POLICY

Certain words in this policy have a specific meaning. These words appear in **bold** and **you** will find the meaning listed in the 'Definitions' section at the end of this policy. The definitions apply to the plural and any derivatives of the bolded words.

You will also find examples and comments to make parts of this policy easier to understand. These examples and comments, which appear in *italics*, do not affect or limit the meaning of the section they refer to.

The headings in this policy are for reference only and do not form part of it. They are not to be used when interpreting the policy.

WHAT YOU ARE INSURED FOR

A. LOSS OF STOCK

You are insured for **deterioration** of **stock** caused by:

1. **accidental** breakdown of **refrigeration machinery** covered under **your machinery breakdown policy**, or that would be covered but for the application of an excess, or
2. **accidental** mechanical breakdown of plant, equipment or supply lines belonging to any New Zealand based utility that supplies power to **your business**.

Provided:

- (a) the **deterioration** occurs during the **period of insurance**, and
- (b) the **accidental** breakdown:
 - (i) increases or decreases the temperature at the refrigerated storage chamber where the **stock** is kept, or
 - (ii) causes refrigerant to escape into the refrigerated storage chamber where the **stock** is kept, or
 - (iii) contaminates or deprives the **modified gas atmosphere** that is required in the storage chamber where the **stock** is kept.

You only have this cover (iii) if it is shown in the **schedule**.



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B. REDUCTION AND PREVENTION OF LOSS

You are insured for reasonable costs **you** incur to successfully:

1. reduce the potential overall cost of any **deterioration** that occurs, and
2. prevent further **deterioration** from occurring,

provided the costs are incurred following **deterioration** under 'What You Are Insured For Part A Loss of Stock' above.

You must tell **us** as soon as possible about the actions **you** take.

EXCLUSIONS

A. CONSEQUENTIAL LOSS

This policy does not insure any kind of consequential loss (*e.g. financial loss that occurs as a result of the loss of insured property*), including the following:

1. penalties, or
2. loss of use of any property, or
3. delays, or
4. loss of market.

B. DETERIORATION NOT COVERED

This policy does not insure **deterioration** caused by any of the following:

1. shrinkage, inherent defect, diseases, normal deterioration or natural putrefaction or fermentation,
2. improper storage, stowage or collapse of packing materials.

C. NATURAL DISASTER

This policy does not insure **deterioration**, liability, prosecution or expense of any type in connection with earthquake, subterranean fire, volcanic eruption, tsunami, geothermal activity, or hydrothermal activity.

D. NUCLEAR

This policy does not insure **deterioration**, liability, prosecution or expense of any type in connection with any operations employing the process of nuclear fission or fusion, or handling of radioactive material. This includes, but is not limited to:

1. the use of nuclear reactors such as atomic piles, particle accelerators or generators or similar devices, and
2. the use, handling or transportation of any radioactive material, and
3. the use, handling or transportation of any weapon or explosive device employing nuclear fission or fusion.

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E. SEEPAGE, POLLUTION AND CONTAMINATION

This policy does not insure **deterioration**, liability, prosecution or expense of any type in connection with seepage, pollution or contamination.

F. UTILITY COMPANY SUPPLY

This policy does not insure **deterioration** which arises from a failure of any New Zealand based utility to supply power to **your** business due to the deliberate act of any utility.

G. TERRORISM

This policy does not insure **deterioration**, liability, prosecution or expense of any type in connection with an **act of terrorism**.

I. WAR

You are not insured for **deterioration**, liability, prosecution or expense of any type in connection with:

1. war, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power, or
2. confiscation, nationalisation, requisition, destruction or damage to property by any government or public or local authority.

BASIS OF SETTLEMENT

A. MAXIMUM AMOUNT PAYABLE

The most **we** will pay during an **annual period** for:

1. each **situation** is the sum insured specified in the **schedule**, and
2. for all **situations** is the total sum insured specified in the **schedule**.

B. VALUE OF STOCK

We will pay **you** the **current value** of the **stock** immediately prior to the **deterioration**, up to the sum insured.

In the case of **modified gas atmosphere situation** **we** will pay **you** the difference between the **stock** value at the time of the loss and the intended release date.

C. STOCK DECLARATION

Where **you** insure **your stock** under Stock Declaration Conditions **we** will pay **your** claim on the same basis that **you** use to calculate **your** monthly stock declaration.

Your schedule will show if Stock Declaration Conditions apply. Refer General Conditions Part A 8 Stock Declarations.

D. EXCESS

The excess shown in the **schedule** will be deducted from the amount of the loss for each claims **event**.

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E. REINSTATEMENT OF THE SUM INSURED

After **we** have paid a claim under this policy **we** will reinstate **your** sum insured. **We** may ask **you** to pay an additional premium for this. If **we** do, **you** must pay the additional premium.

F. UNDER INSURANCE / AVERAGE

You must ensure that the sum insured for each item of **stock** is equal to the **stock's current value**. If the sum insured is less, then 'Average' (as below) will apply.

Average

Where the sum insured for each item of **stock** is less than the **current value**, **you** are **your** own insurer for the difference between these two amounts. **You** will share the cost of the claim in the same proportion.

For example:

Current value \$20,000

Your sum insured \$15,000

You are your own insurer for 25% of any loss that occurs.

MANAGING YOUR CLAIM

A. YOUR OBLIGATIONS

1. ADVISE US

If **you** become aware of any situation that is likely to give rise to a claim, **you** must contact **us** immediately.

2. MINIMISE THE LOSS

You must take all reasonable steps to minimise the claim and avoid any further loss or liability arising.

3. NOTIFY THE POLICE

You must immediately lay a complaint with the Police if **you** suspect burglary, theft, arson or intentional damage has occurred.

4. PROVIDE FULL INFORMATION

When **you** make a claim **you** consent to **your** personal information in connection with the claim being:

4.1 disclosed to **us**, and

4.2 transferred to the Insurance Claims Register Limited.

You must:

(a) give **us** free access to examine and assess the claim, and

(b) send any relevant correspondence or documents to **us**, and

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- (c) complete a claim form or statutory declaration to confirm the claim if **we** request it, and
- (d) provide any other information, proof of ownership or assistance that **we** may require at any time.

5. BE TRUTHFUL

If **your** claim is dishonest or fraudulent in any way, **we** may:

- 5.1 decline **your** claim either in whole or in part, or
- 5.2 declare this policy or all policies **you** have with **us** to be unenforceable from the date of the dishonest or fraudulent act.

This is at **our** sole discretion.

6. DISPOSAL OF PROPERTY

You may dispose of putrid or rotten **stock**. **You** do not require **our** permission to do this provided **you** keep sufficient records of the **stock you** dispose of.

Sufficient records are a written schedule of the items of stock disposed of, and/or photographs or other visual evidence of loss.

7. INCURRING COSTS

All costs claimed for under this policy must be necessarily and reasonably incurred.

You are not authorised to start any repairs without **our** permission unless the repairs are necessary to prevent further loss or liability.

8. REASONABLE ACCESS

You must allow **us** reasonable access for inspection of the property.

9. LOGBOOKS

You are required to keep logbooks on both machinery and storage chambers in support of any future claims.

Appropriate key parameters such as maintenance, stock levels and regular temperatures are to be recorded.

B. MANAGING YOUR CLAIM

1. SUBROGATION

Once **we** have accepted any part of **your** claim under this policy, **we** may assume **your** legal right of recovery.

If **we** initiate a recovery **we** will include **your** excess, and any other uninsured losses suffered by **you**. Where **we** do this, **you** agree to pay **your** proportional share of the recovery costs, and subsequently the proceeds of the recovery will be shared on the same proportional basis, except that **we** will reimburse **your** excess first.

2. RECOVERIES

If any property that **we** have paid a claim for is later found or recovered, **you** must tell **us** immediately and hand it over to **us** if **we** request it.

We have the right to keep any property that **we** have paid a claim for under this policy, including any proceeds if it is sold.





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3. REPARATION

If any person is ordered to make reparation to **you** for loss to any property that **we** have paid a claim under this policy for, then **you** must tell **us**. Any payments received, must first reimburse **our** claims payment up to the amount of any reparation received.

4. BRANDED STOCK

If any salvage is branded goods or merchandise, **we** will not dispose of these items by sale unless **you** agree. If **you** do not agree, the value of the salvage will be deducted from any claim payment.

GENERAL CONDITIONS

A. HOW WE ADMINISTER THIS POLICY

1. CANCELLATION AND MODIFICATION

1.1 By You

You may ask **us** to cancel or modify this policy at any time. **We** must agree in writing to any modification before it will take effect.

1.2 By Us

We may cancel or modify this policy by advising **you** (or **your** Broker or Agent) by letter, fax or email. Cancellation or modification will take effect at 4:00pm, on the 30th day after the date of **our** advice.

We will refund the proportion of unused premium paid, calculated from the date of cancellation.

If **you** pay **your** premium by instalments, **you** must pay **us** any unpaid instalments that are due.

2. OTHER INSURANCE

You must notify **us** as soon as **you** know of any other insurance policy that covers **you** for any of the risks covered under this policy.

If **you** or anyone else who can claim under this policy can claim under any other insurance, **we** will only pay over and above the limit payable by the other insurances.

3. INTERESTS OF OTHER PARTIES

If **we** are advised of any party having a financial interest over **your** insured assets, **we** may pay part or all of any valid claim proceeds to that party to the extent of their interest. This will form part of **our** obligations to **you** under this policy.

You must consent to **us** transferring **your** relevant personal information to that party.

4. SEPARATE INSURANCE

If more than one person or entity is named as 'Insured' in the **schedule**, then all the parties are insured separately (as though a separate policy had been issued to each person/entity).



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However, the maximum amount **we** will pay to all parties is the amount stated in each part of this policy.

5. GST

Where GST is recoverable by **us** under the Goods and Services Tax Act 1985:

5.1 all sums insured exclude GST, and

5.2 all sub limits exclude GST, and

5.3 all excesses include GST, and

5.4 GST will be added, where applicable, to claim payments.

6. PREMIUM PAYMENT OPTIONS

If **you** choose to pay the premium other than annually, then:

6.1 **you** must use the Deduction Authority **we** require, and

6.2 this policy is for the initial **period of insurance** starting on the 'From' date and ending on the 'To' date stated in the **schedule**.

The policy will be renewed for further fortnightly, monthly or quarterly periods of insurance (as indicated in the **schedule**) by payment of each instalment premium due under the Deduction Authority.

7. STOCK DECLARATION

This condition only applies when 'STOCK DECLARATION CONDITIONS' is shown in the **schedule**.

The premium charged on the item **stock** is provisional and represents 75% of the full premium payable for that item. At the end of each **annual period we** will adjust it as follows:

7.1 **You** must give **us** a declaration of the actual average value of the **stock you** held during each month based on records kept. This must be received by **us** within six weeks of that date,

7.2 The sum insured on **stock** is the limit of **our** liability for any one **event**. If a monthly declaration exceeds the sum insured, then **we** will adjust it back to the sum insured for the purpose of calculating **your stock** averages,

7.3 If no declaration is received for any one month, the **stock** sum insured will apply for that month,

7.4 The average of the monthly declarations will be calculated at the end of the **annual period** and the final premium payable will be assessed on the greater of:

(a) that average, or

(b) one half of the sum insured on **stock**,

7.5 **We** will re-calculate **your** actual premium based on the actual figures.

The difference between the actual and the provisional premiums will either be payable to **us** or refunded to **you** depending on the outcome of the adjustment,



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7.6 If **you** fail to make at least 75% of the declarations during the **annual period**, this condition will cease to apply, and:

- (a) the premium will be calculated on the full sum insured, and
- (b) a premium will be calculated on that basis.

B. LAWS & ACTS THAT GOVERN THIS POLICY

1. ACTS OF PARLIAMENT

Where this policy refers to any Act of Parliament, it also includes any sub-ordinate legislation made under it, and any other subsequent Acts or regulations.

2. GOVERNING LAW AND JURISDICTION

The law of New Zealand applies to this policy and the New Zealand Courts have exclusive jurisdiction.

3. INSURANCE LAW REFORM ACTS

The exclusions and conditions in this policy are subject to **your** rights under the Insurance Law Reforms Acts 1977 and 1985.

C. YOUR OBLIGATIONS

1. COMPLY WITH THE POLICY

You (and any other person or entity **we** cover) must comply with the conditions of this policy at all times. If **you** fail to comply, **we** may not pay **your** claim.

2. PROVIDE ACCURATE INFORMATION

You must make sure all statements and representations that are made to **us**, at any time, either by **you** or anyone else, are truthful and complete.

3. REASONABLE CARE

You must take reasonable care at all times to avoid circumstances that could result in a claim. **Your** claim will not be covered if **you** are reckless or grossly irresponsible.

4. CHANGE IN CIRCUMSTANCES

You must tell **us** immediately if there is a material:

- 4.1 increase in the risk insured, or
- 4.2 alteration of the risk insured.

Once **you** have told **us** of the change, **we** may then cancel or alter the premium and/or terms of this policy.

If **you** fail to notify **us** about a change in the risk insured, **we** may:

- (a) declare this policy unenforceable, or
- (b) decline any subsequent claim either in whole or in part.

These actions will be taken from the date **you** knew, or ought to have known, of the increase or alteration in the risk insured.

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Information is 'material' where we would have made different decisions about either:

- (i) accepting your insurance, or
- (ii) setting the terms of your insurance,

if we had known that information. If in any doubt, notify us anyway.

DEFINITIONS

The definitions apply to the plural and any derivatives of the bolded words. For example, the definition of 'accidental' also applies to the words 'accidentally', 'accident' and 'accidents'.

accidental

Unexpected and unintended by **you**.

act of terrorism

Includes any unlawful act, or preparation in respect of action, or threat of action designed to influence or coerce the government de jure or de facto of any nation or any political division therefore, or in pursuit of political division therefore, or in pursuit of political, religious, ideological, or similar purposes to intimidate the public or a section of the public of any nation by any person or group(s) of persons whether acting alone or on behalf of or in connection with any organisation(s) or government(s) de jure or de facto, and that:

- (a) involves violence against one or more persons, or
- (b) involves damage to property, or
- (c) endangers life other than that of the person committing the action, or
- (d) creates a risk to health or safety of the public or a section of the public, or
- (e) is designed to interfere with or disrupt an electronic system.

annual period

The **period of insurance**. However, if:

- (a) **you** pay the premium by instalments less than annually, or
- (b) the **period of insurance** is for more than 12 months,

the annual period is any one 12 month period calculated from the date this policy first started, and consecutively thereafter.

business

The business described in the **schedule**.

computer virus

A set of corrupting, harmful or otherwise unauthorised instructions or code including a set of maliciously introduced unauthorised instructions or code, programmatic or otherwise, which propagate themselves through a computer system or network of whatsoever nature. This includes but is not limited to 'Trojan Horses', 'Worms' and 'Time or Logic Bombs'.



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current value

The amount **you** would reasonably expect to receive for an item if it was sold, taking into account:

- (a) market conditions, and
- (b) the item's normal age and condition.

deterioration

The adverse change in physical condition or characteristics of the **stock**, so that it is no longer able to be used for its original intended purpose.

electronic data

Facts, concepts and information converted to a form useable for communications interpretation or processing by electronic and electromechanical data processing or electronically controlled equipment.

It includes programs, software and other coded instructions for the processing and manipulation of data or the direction and manipulation of such equipment.

event

Any one **event** or series of events from one source or original cause.

machinery breakdown policy

The machinery breakdown policy that **you** have with **us**, covering **accidental** loss to machinery owned or used by **you** at the **situation**, during the **period of insurance**.

The machinery breakdown policy is a prerequisite to this policy if you own the machinery. If you do not own the machinery, we will apply the principles of the NZI Machinery Breakdown Policy as if it were in force at the time of the event.

modified gas atmosphere

The altered composition of gases within the atmosphere of a storage chamber for purposes of preservation or delaying the ripening process.

period of insurance

The period shown in the **schedule**, that specifies the start and end dates of this insurance contract.

refrigeration machinery

Any part of plant or equipment system (including compressors, fans, pumps, pipes and tanks) that:

- (a) refrigerates, or
- (b) creates and/or maintains a **modified gas atmosphere** in,

a storage chamber that is insured under the **machinery breakdown policy**.

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schedule

The latest version of the Schedule **we** issued to **you** for this policy.

situation

The locations referred to in the **schedule**.

stock

Either:

- (a) perishable goods (including their containers/packaging) that are:
 - (i) specified in the **schedule**, and
 - (ii) kept in a refrigerated storage chamber (but not a **modified gas atmosphere** unless stated the **schedule** as being covered), and
 - (iii) at the **situation**, or
- (b) perishable goods as described in (a) above that are not currently elsewhere at the **situation**, but would have been moved into a refrigerated storage chamber if the loss had not occurred.

we

NZI, a business division of IAG New Zealand Limited. *We may also use the words 'us', 'our' or 'company' to describe NZI.*

you

The person(s) or entity named in the **schedule** as 'Insured'. *We may also use the word 'insured' to describe you.*

NZI, a business division of IAG New Zealand Limited, has relationships with brokers and other insurance intermediaries who issue our policies.

IAG New Zealand Limited pays remuneration to brokers and insurance intermediaries when they issue NZI policies, and when these policies are renewed or varied.

NZI STOCK DETERIORATION POLICY

Underwritten by NZI, a business division of IAG New Zealand Limited.

IMPORTANT: PLEASE EXAMINE THIS POLICY AND IF IT DOES NOT MEET YOUR REQUIREMENTS, KINDLY RETURN IT AT ONCE TO YOUR BROKER OR AGENT OR TO OUR OFFICE OF ISSUE.

This policy document is subject to copyright.

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UNDERSTANDING AND USING eWORDINGS

We appreciate that navigating policy wording can be confusing and frustrating. We have listened to your feedback and therefore we are delighted to introduce eWordings. eWordings extend your experience by assisting you in navigating our policy documents. The following guide provides helpful hints to enable you to use eWordings to your best advantage.

eWordings can be viewed using any version of Adobe reader, however they are more compatible with Adobe Reader Version 7. Adobe Reader Version 7 is a free download from Adobe's website. For further information about using PDF documents, including free downloads and a user guide, visit www.adobe.com (Reader Section).

NAVIGATOR BAR:

The 'Contents' button is an interactive index page. By clicking on the 'Contents' button, you will bring up an index of policy section and subsections. This is helpful when you are searching for a specific part of the wording e.g. Claims Conditions.

By clicking on the 'Print' button, you will bring up the normal print functions set for your system.

The 'Info' button appears on the first page of all eWordings. Clicking on the 'Info' button will bring you to this page 'Understanding and Using eWordings'. This page contains helpful hints that enable you to use eWordings effectively.

The 'Previous View' button navigates back to the page you were previously viewing. It is similar to the 'Back' button in Internet Explorer. This is helpful when you click on a defined word to view the definition (see below). By clicking 'Previous View' you will be navigated back to the page you were previously viewing.

The 'Exit' button ends the session. By Clicking on the 'Exit' button, you will close this eWording.

The left arrow navigates you *back* on page. The right arrow navigates you *forward* one page.

DOCUMENT FUNCTIONALITY:

You must notify **us** as soon as **you** know that covers **you** for any of the risks covered

property, during the **period of insurance**. 'Exclusive Part H' does not apply to this extension.

www.nzi.co.nz

Defined words appear in **blue-bold**. By clicking on a defined word you will be navigated to 'Definitions' section at the end of the document. Once you have read the definition click 'Previous View' to return you to the page you were previously viewing.

References to other parts of the wording, such as exclusions, appear in speech marks. By clicking this reference, you will be navigated to that particular section. Once you have read the section, click 'Previous View' to return you to the page you were previously viewing.

The NZI website appears on each page of the eWording. Clicking on this will navigate you to the NZI website. This is helpful when you have finished viewing this eWording and now need to refer to a different eWording.